

**Honeywell**

# **ADEMCO 6272 Series TouchCenter Keypads**

## **User Guide**



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## ***About the TouchCenter***

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### **Introduction**

Congratulations on your ownership of a Honeywell Security System. You've made a wise decision in choosing it, for it represents the latest in security protection technology today.

This security system offers you burglary protection and may provide fire, carbon monoxide and emergency protection. To realize the full potential of the system, it is important that you feel comfortable operating it.

Your system may consist of one or more of the following TouchCenter Keypads:

- 6272CSV (Color display and Voice feature with silver / black housing)
- 6272CBV (Color display and Voice feature with black housing)
- 6272CV (Color display and Voice feature with white housing)
- One or more other keypads for system control
- Various sensors for perimeter and interior burglary protection, plus a selected number of strategically placed smoke, carbon monoxide or combustion detectors
- Lighting/switching devices.

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**Note:** The 6272 Series devices are certified SIA-compliant devices that meet SIA specifications for False Alarm Reduction.

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The system uses microcomputer technology to monitor all zones, and provides appropriate information for display on the TouchCenter and/or other keypads used with the system. Your system may also have been programmed to automatically transmit alarm or status messages over the phone lines to a central alarm monitoring station.

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**UL** The home lighting feature has not been evaluated by UL.

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## ***About the TouchCenter (cont'd)***

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### **The TouchCenter Interface**

The TouchCenter is an intuitive, graphical interface that combines security and optionally, home lighting control. With clear, simple controls on a touch-screen interface, the entire family will find the TouchCenter both easy to learn and easy to use.

As a security and home-automation interface, the TouchCenter may be used for:

- Quick and easy security system operation
- Message storage and retrieval
- Home lighting control

### **Navigating through the TouchCenter**

Navigation through the TouchCenter typically begins from the "Home" screen. This is the TouchCenter's main default screen (starting screen) and is the first screen you will see when the TouchCenter is powered up and initialized. It is from this screen that you will select from the main menu. Once you have made your selection, you will navigate through various sub-menus by touching graphical buttons or icons to perform the function you desire.

### **About Your Home Screen**

Your "Home" screen is the gateway to your TouchCenter Keypad. From this screen you can:

- control your security system, and optionally,
- control your message center, and
- control the premises lighting.

Your "Home" screen is displayed most of the time and is customizable. There is also an additional Slide Show feature which the user can utilize.

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## ***About the TouchCenter (Cont'd)***

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### **Customizable Home Screen**

The 6272 offers a Customizable Home Screen that can be set-up via the external MMC/SD card. This allows the user to take their personal photos and create a custom Home Screen.

### **Slide Show Application**

The 6272 offers a Slide Show Application that can be set-up via the external MMC/SD card. This allows the user to take their personal photos and display them in a slide show format.













|   |  |
|---|--|
|  | The background and buttons shown on the “Home” screen in this manual are for example only. Your system installer may have changed the actual background and buttons shown on your “Home” screen. |
|---|--|

## ***About the TouchCenter (cont'd)***

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### ***Navigation Icon Descriptions***

To aid in the navigation of the TouchCenter, a set of user-friendly icons has been provided. The appearance, function, and location of these icons are described below:


| <b>ICON</b>   | <b>LOCATION</b>   | <b>FUNCTION</b>  |
|---|---|--|
|    | "Home" screen   | Allows you to record and retrieve voice messages.  |
|    | "Home" screen   | Allows you to turn certain devices on and off (if installed and programmed by your installer.)   |
|    | "Home" screen   | Accesses "Security" screen.  |
|    | Upper left corner of most screens                           | Returns you to the TouchCenter "Home" screen. This icon is called the <b>Home</b> button within the text of this document.   |
|   | Upper right corner of most screens                          | Reverts to the last screen viewed. This icon is called the <b>Back</b> button within the text of this document.  |
|  | Lower right corner of screen                                | Displays Emergency functions (as programmed by the installer). This icon is called the <b>Panic</b> button within the text of this document.<br><b>Note:</b> This icon is displayed and active on all screens except while in the Clean Screen mode and during an LCD Display test in Diagnostics. |
|  | Lower right corner of screen (left of Date and Time)        | This icon alerts the user to a Control Panel Message.  |
|  | Lower left corner of "Home" screen                          | "Slideshow" icon. Allows manual start to the slide show.   |
|  | Lower left corner of "Home" screen (right of Slideshow)     | "Setup" icon. Allows access to Setup menus.  |
|  | Lower left corner of "Security" screen (right of Partition) | "Voice Status" icon. Allows user to hear system status.  |

## ***About the TouchCenter (Cont'd)***

### **TouchCenter "Arming" Screen**

From the "Home" screen, press **SECURITY** to access the TouchCenter "Arming" screen. Use this picture and the table that follows to become familiar with the TouchCenter security functions.



**Note:** The Voice Status Icon (  ) shown in the above illustration indicates the TouchCenter Voice feature. This button causes the TouchCenter to announce system status if pressed at least 10 seconds following its last press. Note that Voice must be enabled (by the installer) for this button to function correctly during an alarm condition.










| ITEM         | FUNCTION  |
|--------------|---|
| <b>AWAY</b>  | Press this button to arm when no one will be staying on the premises. When armed in <b>AWAY</b> , the system will sound an alarm if a protected door or window is opened, or if any movement is detected inside the premises. You may leave through the entrance door during the exit delay period without causing an alarm. You may also re-enter through the entrance door, but must disarm the system with your User Code within the entry delay period or an alarm will occur.  |
| <b>STAY</b>  | Press this button to arm when you are staying home, but might expect someone to use the entrance door later. When armed in <b>STAY</b> , the system will sound an alarm if a protected door or window is opened, but you may otherwise move freely throughout the premises. Late arrivals can enter through the entrance door without causing an alarm, but they must disarm the system within the entry delay period or an alarm will occur.<br><br>NOTE: On some residential systems, if you press the Voice Status Icon while armed in the Stay Mode, the exit delay time will restart (if the feature was enabled by your installer). |
| <b>NIGHT</b> | Press this button to arm when you are staying home and do not expect anyone to use the entrance door. <i>Your installer may have configured NIGHT Mode differently; have him/her describe the actual settings of this mode.</i>   |

## About the TouchCenter (cont'd)

| ITEM                        | FUNCTION  |
|-----------------------------|---|
| <b>Arm Multi-Partitions</b> | Press this button when you want to arm more than one partition. All partitions within the system can be armed at one time (if the user is so authorized). Note: This option may not be shown for some single partition systems. |
| <b>MORE CHOICES</b>         | Press this button for more Security, Lighting, and TouchCenter setup features.  |

### System Troubles

The “Arming” screen also displays an Icon(s) if a system trouble(s) occurs. The system trouble Icon is displayed to the left of the Panic button. If a trouble Icon is shown, contact your alarm company. The following Icons may be shown as applicable to your system:

| ICON  | MEANING  |
|---|--|
|    | AC Loss – The system is not receiving AC power.  |
|  | Bell Failure – The system bell or siren has a problem. <b>Note:</b> This Icon will be displayed when interfacing with residential panels only. |
|  | Expander Failure – The system has a failure in an expansion module.  |
|  | Low Battery – The system battery, that powers the system during an AC power loss, is low.  |
|  | LRR Supervision Failure – The Long Range Radio used to communicate with the central station has a supervision failure                          |
|  | Max Attempts Exceeded – The system has exceeded the maximum attempts to communicate with the Central Station.                                  |
|  | Pager Failure – The system cannot communicate with an assigned pager.  |
|  | Telco-1 Cut – The system is not able to communicate with the central monitoring station over the primary phone line.                           |
|  | Telco-2 Cut – The system is not able to communicate with the central monitoring station over the secondary phone line.                         |

**Note:** Fault Icon(s) will scroll between all faults present on the system, if multiple faults exist.

# ***System Overview***

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## **Introduction to Your System**

This system offers you burglary protection and may offer fire, carbon monoxide and emergency protection. Monitoring is accomplished with various contact and motion sensors for perimeter and interior burglary protection, plus the system may have strategically placed smoke, heat, carbon monoxide or combustion detectors.

## **Burglary Protection**

The burglary protection portion of your system must be turned on or "armed" before it will sense burglary alarm conditions. Your system provides three modes of burglary protection: Away, Stay, and Night, and even allows you to "bypass" selected zones of protection while leaving the rest of the system armed (e.g. this enables you to arm the system but leave upper-story windows open.)

The system also provides a Chime mode in all keypads, and Voice mode, for alerting users to the opening and closing of doors and windows even while the system is disarmed.

## **Partitions**

This system may be configured to arm and disarm more than one area, each as if it had its own control. These areas are called partitions. Partitions are used when the user wants to disarm certain areas while leaving other areas armed, or to limit access to certain areas to specific individuals. Each user of the system can be authorized to operate all or only some partitions, and can be given different privileges in each. Information about Partitions is presented later in this document.

## **Zones**

Your system's sensing devices have been assigned to various "zones." For example, the sensing device on your Entry/Exit door may have been assigned to zone 01, sensing devices on windows in the master bedroom to zone 02, and so on. These numbers will appear on the display, along with an alpha descriptor for that zone (if programmed), when an alarm or trouble condition occurs.

## **Entry/Exit Delays**

Your system has preset time delays, referred to as exit delay and entry delay. Whenever you arm your system, exit delay gives you

## ***System Overview (Cont'd)***

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time to leave through the designated exit door without setting off an alarm. Exit delay begins immediately after entering any arming command, and applies to all modes of arming protection. If programmed, a slow beeping will sound throughout the exit delay period. Additionally if programmed, a rapid beeping may sound during the final 10 seconds of the exit delay period.

**Note:** On some systems, pressing the Voice Status Icon restarts the exit delay. Refer to your control panel User Guide to see if this is applicable on your system.

Entry delay gives you time to disarm the system when you enter through the designated entrance door. But the system must be disarmed before the entry delay period ends, or an alarm will occur. The keypad will beep during the entry delay period, reminding you to disarm the system. Ask your installer about the delay times programmed into your system.

### **Alarms**

When an alarm occurs, the TouchCenter (and any other keypads) and external sounders will sound, and the zone(s) causing the alarm are displayed. If your system is connected to a central monitoring station, an alarm message will also be sent. To stop the alarm sounding, simply disarm the system.

### **Memory of Alarm**

When an alarm condition occurs, the number(s) of the zone(s) that caused the problem are displayed, along with the type of alarm. These remain displayed until cleared.

**Note:** If you change screens, the alarm in memory can be viewed and cleared by selecting the Display Faults button on the Arming Screen.

### **Fire Protection**

The optional fire protection portion of your security system (if used) is always on and will sound an alarm if a fire condition is detected.

**Note:** If a fire or smoke detector develops a low battery, a “Fire Maintenance” message is displayed. To determine which zone is causing the problem, go to “Display Faults” to determine which zone has the low battery indication.

### **Carbon Monoxide Protection**

The optional carbon monoxide protection portion of your security system (if used) is always on and will sound an alarm if a carbon monoxide condition is detected.



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## System Overview (Cont'd)

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**Note:** If a carbon monoxide detector develops a low battery, a “Carbon Monoxide Maintenance” message is displayed. To determine which zone is causing the problem, go to “Display Faults” to determine which zone has the low battery indication.

### User Codes




Each user must be assigned a name with a corresponding 4-digit user code in order to gain access to various features and functions. Users for the system are programmed in a central user setup location that provides the specific questions for authorization level, partition assignment, and RF button assignment.

### Extended Functionality

Extended functions are advanced functions that can be accessed through a standard alpha keypad or through the console emulation mode on your TouchCenter touch screen. Refer to your Control Panel User Guide for these features.

### LED Operation

The TouchCenter has three LEDs labeled - ARMED, READY and MESSAGE. The ARMED LED is red, READY LED is green and MESSAGE LED is yellow. Each LED's on and off state has different meanings as described below.

| LED                            |   | DESCRIPTION  |
|--------------------------------|---|--|
| *ARMED                         |  | ON – Security system is armed.<br>OFF – Security system is not armed.  |
| *READY                         |  | ON – Security system is disarmed and ready to arm.<br>OFF – Security system is armed or disarmed but not ready. If disarmed, faults or troubles are present. |
| MESSAGE<br>(Voice models only) |  | FLASHING – The system contains new message(s) for the User<br>OFF – No new messages.   |

**\*Note:** If the EN50131 Display feature is enabled, the "Armed" and "Ready" status LEDs turn OFF until a valid user code is entered.

### Safe Mode

The TouchCenter contains a Safe Mode of operation. In the rare event that the TouchCenter cannot successfully communicate in its graphic mode with the control panel, the Safe Mode is a backup mode that ensures that you can communicate with your system.

# Security

## Introduction to Security System Operation

You can arm your system in one of three arming modes: Away, Stay, and Night. The following table lists the three different arming modes and the results of each.

| FEATURES FOR EACH ARMING MODE |            |   |                 |   |
|-------------------------------|------------|---|-----------------|---|
| Arming Mode                   | Exit Delay | Entry Delay   | Perimeter Armed | Interior Armed  |
| Away                          | Yes        | Yes   | Yes             | Yes   |
| Stay                          | Yes        | Yes   | Yes             | No  |
| Night*                        | Yes        | Yes (set for Away or Stay Mode)<br>No (set for Instant or Maximum Mode) | Yes             | Yes (set for Away or Maximum Mode)<br>No (set for Stay or Instant Mode) |


\*Your installer may have configured Night Mode differently; have your installer write the actual zone settings above.

## How to Arm the System

Arming the system in any mode is performed in the same way, as described below.

**Note:** Close all perimeter windows and doors before arming.

1. From the "Home" screen, press the **SECURITY** button. The "Arming" screen is displayed.

| SCREEN  | ACTION  |
|---|---|
|  | <p>2. On the "Arming" screen, press the selected arming button.</p> <p><b>Note:</b> If Quick Arm is Not enabled in your system, you will receive a message to enter your User Code.</p> |

## Security (Cont'd)

| SCREEN                  | ACTION  |
|-------------------------|---|
| <p>Arming (typical)</p> | <ul style="list-style-type: none"> <li>The TouchCenter beeps twice (Away and Night Maximum Modes) or 3 times (Stay and Night Instant Modes)</li> <li>a <b>DISARM</b> button appears</li> <li>a text message appears stating which zones are arming and whether or not there is an entry delay</li> <li>the screen changes to display the remaining exit delay time, and</li> <li>The exit delay time continues to count down to one.</li> </ul> |
| <p>Armed (typical)</p>  | <p>When exit delay time expires, the screen automatically changes to indicate the system is "Armed". The system is now armed in the selected mode.</p>  |

### How to Arm Multiple Partitions





**Note:** Some systems may not have multiple partitions and the "Arm Multi-Partitions" button may not be displayed.

To arm multiple partitions:


1. From the "Home" screen, press the **SECURITY** button. The "Arming" screen is displayed.

| SCREEN | ACTION  |
|--------|---|
|        | <p>2. Press the Arm Multi-Partition button.</p> |

## Security (Cont'd)

| SCREEN  | ACTION   |
|---|--|
|    | <p>3. Press the appropriate arming mode button.</p> <p><b>Note:</b> If any zones are bypassed, a Display Faults button will also be displayed on this screen.</p>  |
|   | <p>4. When prompted, enter the user code authorized to access other partition(s).</p>  |
|  | <p>If the user code is accepted, the system displays the partitions that the user has access to.</p> <p><b>Note:</b> A user may have access to some or all of the available partitions.</p> <p>You have two arming options:</p> <ul style="list-style-type: none"> <li>To arm one or more partitions, highlight the partition(s) to be armed by touching it on the screen, then press <b>ARM SELECTED</b>.</li> <li>Press <b>ARM ALL</b> to arm all available partitions.</li> </ul> |
|  | <ul style="list-style-type: none"> <li>The screen changes to display the remaining exit delay time, and the exit delay time continues to count down to zero.</li> </ul>  |

## Security (Cont'd)


| SCREEN  | ACTION  |
|---|---|
|  | <ul style="list-style-type: none"> <li>When exit delay time expires, the screen automatically changes to indicate the system is "Armed". The system is now armed in the selected mode.</li> </ul> |

### How to Display Faults

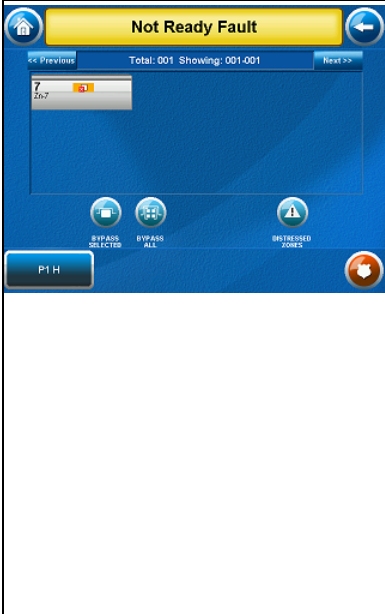






The Display Faults function is used when you see a Not Ready Fault message and want to determine where the fault is and what type of fault it is.

To display faults do the following:

- From the "Home" screen, press the **SECURITY** button. The "Arming" screen is displayed.

| SCREEN  | ACTION   |
|---|--|
|  | <ol style="list-style-type: none"> <li>From the "Arming" screen, press the <b>Display Faults</b> button. The "Display Faults" screen is displayed showing a listing of faulted and/or bypassed zones.</li> </ol> |

## Security (Cont'd)

| SCREEN   | ACTION   |
|--|--|
|  | <p>3. As applicable, take corrective action such as closing a window or door to correct the fault. If the fault cannot be corrected, you may choose to bypass a zone by touching the zone to select it and pressing the <b>BYPASS SELECTED</b> button or bypass all faulted zones by pressing the <b>BYPASS ALL</b> button.</p> <p>The following symbols may be displayed on the "Display Faults" screen.</p> <ul style="list-style-type: none"> <li> Zone in alarm</li> <li> Zone has trouble</li> <li> Zone is faulted</li> <li> Zone has low battery</li> <li> Zone is bypassed</li> <li> All</li> </ul> |

### How to Bypass Zones

The Bypass function is used when you want to arm your system with one or more zones left open. Bypassed zones are unprotected and will not cause an alarm when violated while your system is armed.



- Residential systems will not allow you to bypass fire, carbon monoxide or emergency zones. On commercial systems, a specified user may be allowed to bypass fire, carbon monoxide and system zones if the user was enabled by your system installer.
- To bypass zones, the system must be disarmed first.
- Limits apply as to how many zones can be bypassed at one time. These limits are ten zones on residential systems and five zones on commercial systems.

## Security (Cont'd)

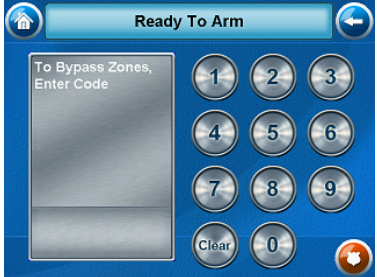

To bypass zones do the following:

1. From the "Home" screen, press the **SECURITY** button. The "Arming" screen is displayed.

| SCREEN | ACTION   |
|--------|--|
|        | <ol style="list-style-type: none"> <li>2. From the "Arming" screen, press the <b>More Choices</b> button. The "More Choices" screen is displayed.<br/><b>Note:</b> If any zones are bypassed or faulted, a <b>Display Faults</b> button will also be displayed on this screen.</li> </ol>                                |
|        | <ol style="list-style-type: none"> <li>3. Press the <b>SHOW ZONES</b> button on the "More Choices" screen. While the TouchCenter is requesting and receiving the zone data from the control panel, the screen displays "<b>Please Wait!</b>". Then the zones, along with their current status, are displayed.</li> </ol> |
|        | <ol style="list-style-type: none"> <li>4. Highlight the zone(s) to be bypassed by touching it on the screen when the zones are displayed.</li> <li>5. Press the <b>BYPASS SELECTED</b> button.</li> </ol>  |




## Security (Cont'd)

| SCREEN   | ACTION  |
|--|---|
|   | <p>The "User Authorization" screen is displayed with the instructions "<b>To Bypass Zones, Enter Code</b>".</p> <p><b>Note:</b> If zones have already been bypassed, the top of this screen will indicate "Ready Bypass".</p> <p>6. Enter your 4-digit user code.</p> |
|  | <p>The "More Choices" screen is displayed showing the system status as <b>Ready-Bypass</b></p> <p>7. Press the <b>BACK</b> button to return to the "Arming" screen.</p>   |



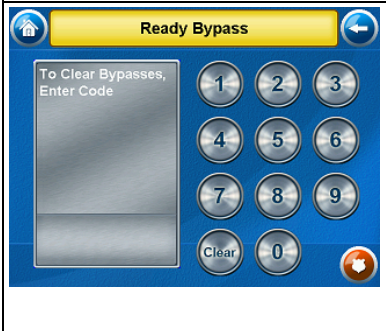

### How to Remove Bypassed Zones

A bypassed zone will automatically be unbypassed when you disarm the system. If a zone is bypassed, you can remove the bypass as follows:

| SCREEN  | ACTION  |
|---|---|
|  | <p>1. View bypassed zones by pressing the <b>SHOW ZONES</b> button.</p> <p>While the TouchCenter is requesting and receiving the zone data from the control panel, the screen displays "<b>Please Wait!</b>". Then the zones, along with their current status, are displayed.</p> |



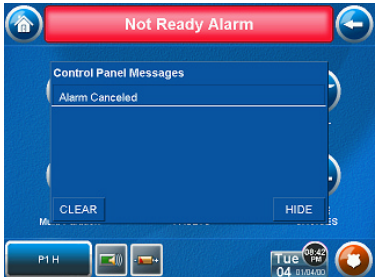
## Security (Cont'd)

| SCREEN  | ACTION  |
|---|---|
|    | <p>2. Remove zone bypasses by pressing the <b>CLEAR BYPASSES</b> button.</p> <p><b>Note:</b> Bypassed zones are indicated by the Bypass icon .</p>  |
|   | <p>3. The "User Authorization" screen is displayed with the instructions To Clear Bypasses, Enter Code.</p> <p><b>Note:</b> If the system is armed and you unbyypass a zone, it will disarm the system.</p> <p>4. Enter your 4-digit user code. The "More Choices" screen is displayed showing the system as <b>Ready to Arm</b>.</p> <p><b>Note:</b> This will not occur if any zone(s) is open (not ready).</p> |
|  | <p>5. Press the <b>DISTRESSED ZONES</b> button.</p> <p>The "More Choices" screen is displayed.</p>  |

## Security (Cont'd)

### How to Hide a Control Panel Message

When the Control Panel Message is displayed, press the **HIDE** button to address the condition later.

| SCREEN  | ACTION   |
|---|--|
|  | <p>1. Press the <b>HIDE</b> button to clear the Control Panel Message later.</p> |

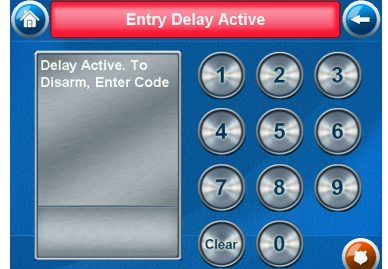
### How to Disarm the System

**IMPORTANT:** If you return and the main burglary sounder is on, DO NOT enter the premises, but call the police from a nearby safe location. If you return after an alarm has occurred and the main sounder has shut itself off, the TouchCenter will beep rapidly upon entering, indicating that an alarm has occurred during your absence. **LEAVE IMMEDIATELY and CONTACT THE POLICE** from a nearby safe location.

The system may be disarmed using either of two methods. One method is employed when you enter the premises and the other is when you have been in the premises with the system armed (i.e., Stay and Night arming modes).

#### To disarm the system when entering the premises:



The TouchCenter will automatically display the Entry Delay Active screen when you enter the premises:

| SCREEN  | ACTION  |
|---|---|
|  | <p>Enter your Code. The partition will be disarmed and the "Arming" screen is displayed showing the system as <b>Ready to Arm</b>.</p> <p><b>Note:</b> If you have a commercial system and a time window has been defined for when you may disarm the system, the system will not disarm if you are outside that time window.</p> |

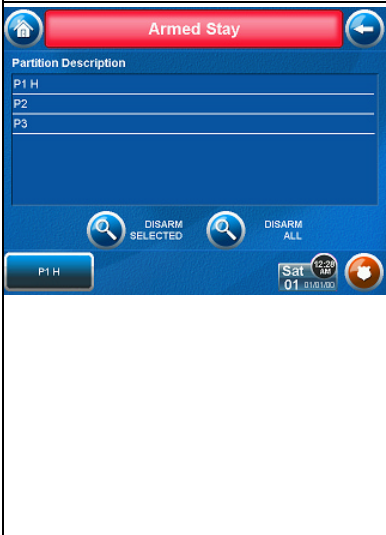
## Security (Cont'd)

| SCREEN  | ACTION |
|---|--------|
|  |        |

To disarm the system when already in the premises:

| SCREEN  | ACTION  |
|---|---|
|   | <p>1. Press the <b>DISARM</b> button on the "Armed" screen. The "User Authorization" screen is displayed with the instructions "<b>To Disarm, Enter Code</b>".</p>  |
|  | <p>2. Enter your 4-digit user code. If the Arm Multi-Partitions button on the "Armed" screen is not checked, the TouchCenter beeps once, the system will disarm, and the "Arming" screen is displayed showing the system as <b>Ready to Arm</b> or <b>Not Ready Fault</b> if any zone is faulted (open). If the Arm Multi-Partitions button on the "Armed" screen is checked, the <b>Partition No. &amp; Description</b> screen is displayed listing the partitions to which you have access.</p> |

## Security (Cont'd)

| SCREEN   | ACTION  |
|--|---|
|  | <p>3. Press the <b>DISARM ALL</b> button if you wish to disarm the system. The TouchCenter beeps once and the "Arming" screen is displayed showing the system as <b>Ready to Arm</b> or not ready if any zone is faulted (open).</p> <p><b>Note:</b> If you wish to disarm only selected partitions, you must first highlight the partition(s) to be disarmed, then press the <b>DISARM SELECTED</b> button. The TouchCenter beeps once and the "Arming" screen is displayed showing the system as <b>Ready to Arm</b> or not ready if any zone is faulted (open).</p> <p><b>Note:</b> Once the system is disarmed, the TouchCenter will return to the "Home" screen after the selected "To Home Page After" time has expired. This time is selected on the "Setup" screen.</p> |

### How to Check the Status of Other Partitions

This system supports between one and eight Partitions (depending on the system.) Partitioning enables a single physical alarm system to control up to eight areas of protection (partitions) depending on the system you have purchased. Each TouchCenter and other keypad is assigned a default partition for display purposes, and will show only that partition's information.

**Note:** A letter "H" following the partition name or number indicates that this is the default partition for the TouchCenter.

For example, if your physical site is a four-apartment housing unit, your alarm system may be configured with four partitions. Each apartment's zones (door, windows, smoke detectors, etc.) are assigned to separate partitions, giving each apartment independent arming/disarming control of its own partition (area). A landlord or manager may be granted access to all partitions, so he/she can control the entire system.



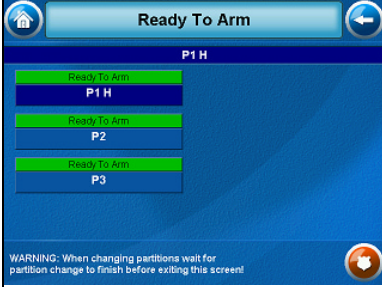
If a user is so authorized, a TouchCenter or other keypad in one partition can be used to perform system functions in another

## Security (Cont'd)

partition. (Note that only those partitions authorized and programmed by the installer can be accessed in this manner.)

To check the status of other partitions perform the following:

1. From the "Home" screen, press the **SECURITY** button. The "Arming" screen is displayed.

| SCREEN  | ACTION   |
|---|--|
|    | <p>2. Press the "Current Partition" tab (lower edge of the screen; in this case it displays <b>P1H</b>). The "User Authorization" screen is displayed with the instructions "<b>For Authorized Partitions, Enter Code</b>".</p>  |
|   | <p>3. Enter the code authorized to access other partition(s).<br/>If the code is accepted, the system displays the partitions that user has access to.</p> <p><b>Note:</b> A code may have access to some or all of the available partitions.</p> <p>This screen displays the available partitions (in this case, Partitions 1 (Main), 2, and 3), and their current status.</p>  |
|  | <p>The current partition is shown at the top of the display (in this example, the device is attached to Partition 1 (<b>P1H</b>)). To change this assignment, select the appropriate button (e.g. press <b>P2</b> to switch control to Partition 2).</p> <p><b>Note:</b> After leaving this screen when using a residential panel, the selected partition in the TouchCenter will automatically revert back to the TouchCenter's home partition after two minutes. When using commercial panels, you must select the TouchCenter's home partition to return to it.</p> |

## **Security (Cont'd)**

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### **Fire Alarm Operation**

Your fire alarm system (if installed) is on 24 hours a day, providing continuous protection. In the event of an emergency, the installed smoke and heat detectors will automatically send signals to your Control/Communicator, triggering a loud interrupted sound from the keypad. An interrupted sound will also be produced by optional exterior sounders. A FIRE message will appear at your keypad and remain on until you silence the alarm.

### **In Case of Fire Alarm**

1. Should you become aware of a fire emergency before your detectors sense the problem, go to your nearest keypad and manually initiate an alarm by pressing the panic key assigned as FIRE emergency (if programmed by the installer) and hold down for at least 2 seconds.
2. Evacuate all occupants from the premises.
3. If flames and/or smoke are present, leave the premises and notify your local Fire Department immediately.

### **Silencing and Clearing a Fire Alarm**

1. Silence, acknowledge, and clear the alarm by:
  - a. **For Residential Systems:** Press “Touch here to Silence” on the display to silence the alarm.  
**For Commercial Systems:** Enter your code. This will silence and acknowledge the alarm and disarm the system (if armed).
  - b. Press the **CLEAR** button followed by your code. This will acknowledge the alarm and disarm the system (if armed).
  - c. Press the **DISPLAY FAULTS** button on the Arming screen. The faulted fire zone will be displayed.
  - d. Press the **CLEAR** button and then enter your code. This will clear the Fire Alarm from the system.
2. If the keypad does not indicate a READY condition after the second sequence, press the DISPLAY FAULTS key on the Arming screen to display the zone(s) that are faulted. Be sure to check that smoke detectors are not responding to smoke or heat producing objects in their vicinity. In this case, eliminate the source of heat or smoke.
3. If this does not remedy the problem, there may still be smoke in the detector. Clear it by fanning the detector for about 30 seconds.

## **Security (Cont'd)**

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4. When the problem has been corrected, clear the display by entering the **DISPLAY FAULTS** button on the Arming screen, selecting the fire zone, pressing the **CLEAR** button and then entering your user code.

**Note:** Contact your Security Company for servicing if you have further problems with your fire system.

### **In Case of Carbon Monoxide Alarm**

1. In the event of a carbon monoxide emergency, the CO detector will automatically send signals to your Control/Communicator, triggering a loud interrupted sound from the keypad. An interrupted sound will also be produced by optional exterior sounders. **EVACUATE ALL OCCUPANTS FROM THE PREMISES IMMEDIATELY.** Notify your Central Station/Security Company immediately and wait for further instructions.

### **Silencing and Clearing a Carbon Monoxide Alarm**

1. Once all is clear, silence, acknowledge, and clear the alarm by:
  - a. **For Residential Systems:** Press “Touch here to Silence” on the display to silence the alarm.  
**For Commercial Systems:** Enter your code. This will silence and acknowledge the alarm and disarm the system (if armed).
  - b. Press the **CLEAR** button followed by your code. This will acknowledge the alarm and disarm the system (if armed).
  - c. Press the **DISPLAY FAULTS** button on the Arming screen. The faulted carbon monoxide zone will be displayed.
  - d. Press the **CLEAR** button and then enter your code. This will clear the Carbon Monoxide Alarm from the system.
2. If the keypad does not indicate a **READY** condition after the second sequence, press the **DISPLAY FAULTS** key on the Arming screen to display the zone(s) that are faulted. Be sure to check that the carbon monoxide detectors are not responding to gas producing objects in their vicinity. In this case, eliminate the source of the leak.
3. If this does not remedy the problem, there may still be gas in the detector.
4. When the problem has been corrected, clear the display by entering the **DISPLAY FAULTS** button on the Arming screen, selecting the



## Security (Cont'd)

carbon monoxide zone, pressing the **CLEAR** button and then entering your user code.

**Note:** Contact your Central Station/Security Company for servicing if you have further problems with your carbon monoxide system.

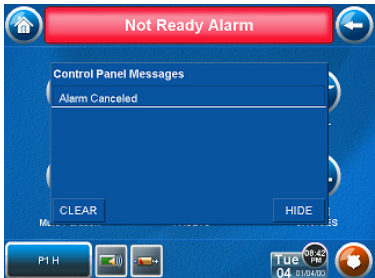

### Advanced System Features

While most of the commonly used security functions are available from the TouchCenter's advanced user interface, there are some less used, advanced features that can either be accessed through Console Emulation mode on the TouchCenter or a standard alpha keypad. To use features not supported by the TouchCenter, refer to your Control Panel User Guide.

### More Choices

#### How to Clear a Control Panel Message

When a Control Panel Message is displayed, the user has two options. a) User can clear the Control Panel Message immediately, or b) User can minimize the window and clear it at a later time. Refer to the section below to Hide the Control Panel Message.

| SCREEN  | ACTION  |
|---|---|
|  | <ol style="list-style-type: none"> <li>To clear Control Panel Messages, press the <b>CLEAR</b> button.</li> </ol>   |
|  | <ol style="list-style-type: none"> <li>Enter your <b>Authorized Code</b>.</li> <li>Once your <b>Authorized Code</b> is accepted, the Control Panel Message will be cleared.</li> </ol> <p>If the alarm is still present, press <b>CLEAR</b> again and then enter your <b>Authorized Code</b> again.</p> |



## Security (Cont'd)

### Console Emulation Mode

Console Emulation Mode allows you to use a TouchCenter interface just as you would a regular system keypad. All commands shown in Console Emulation mode can also be executed from a standard alpha keypad.


#### Notes:

- It is recommended that you **do not** use the Console Emulation Mode to enter GOTO commands. Unsatisfactory operation may result from issuing GOTO commands in Console Emulation.
- Two button panics (1 & \*, 3 & #, and \* & #) **do not** function in the Console Emulation Mode. The A, B, C, and D buttons do function if programmed as panic keys. Check with your system installer for details.
- Commercial systems with Alpha keypads have a feature where if you press a key for 5 seconds, you will receive self help messages about the pressed key or holding the \* key for 5 seconds will provide zone descriptors. These features do not function in the TouchCenter as all key presses are instantaneous.



### How to Enter Console Emulation Mode

To access the TouchCenter "Keypad," do the following:

1. From the "Home" screen, press the **SECURITY** button. The "Arming" screen is displayed.

| SCREEN  | ACTION   |
|---|--|
|  | <ol style="list-style-type: none"><li>2. Press the <b>MORE CHOICES</b> button. The "More Choices" screen is displayed.</li></ol> |

## Security (Cont'd)


| SCREEN   | ACTION   |
|--|--|
|   | <p>3. Press the <b>CONSOLE MODE</b> button on the "More Choices" screen. The "Keypad" screen is displayed.</p> |
|  | <p>4. Perform functions as you would from a regular alpha keypad.</p>  |

### How to View the Event Log




Your system has the ability to record various events in a history log wherein each event is recorded with the time and date of its occurrence. The control panel must be programmed to record various system events in installer programming mode.

To view the Event Log, perform the following:

1. From the "Home" screen, press the **SECURITY** button. The "Arming" screen is displayed.

| SCREEN  | ACTION  |
|---|---|
|  | <p>2. Press the <b>MORE CHOICES</b> button. The "More Choices" screen is displayed.</p> <p>3. Press the <b>EVENT LOGS</b> button on the "More Choices" screen. The "Event Log" screen is displayed.</p> <p><b>Note:</b> While TouchCenter is requesting and receiving the event log data from the control panel, the "Event Log" screen displays <b>"Please Wait!"</b>.</p> |

## Security (Cont'd)

| SCREEN  | ACTION  |
|---|---|
|  <p>The screenshot shows the 'Ready To Arm' screen. At the top, it says 'Ready To Arm'. Below that, 'Event Log: Showing: 1 - 10 Total: 100'. The event log contains 10 entries, each starting with 'P0 01:01' followed by a time and a partition ID (e.g., '04:02AM R302 Z000'). To the right of the log is a 'Show More' button with a magnifying glass icon. Below the log are two buttons: 'All Events' and 'All Partitions'.</p> | <p>The first ten events will be displayed. To view all items, press the <b>Show More</b> button and press the up/down arrows to scroll through the event log.</p> <p><b>Notes:</b></p> <ul style="list-style-type: none"> <li>When <b>All Partitions</b> or <b>All Events</b> button is pressed, and more than 100 events exist, the <b>Show More</b> text will change to read <b>Next&gt;&gt;</b>. If you press the <b>Next&gt;&gt;</b> button, a <b>&lt;&lt;Previous</b> button will be shown. The <b>Next&gt;&gt;</b> and <b>&lt;&lt;Previous</b> buttons will show the next 100 or previous 100 events.</li> <li>The <b>Next&gt;&gt;</b> and <b>&lt;&lt;Previous</b> buttons will be shown for commercial panels only when 100 or more events are in the log. They will not be shown for residential panels.</li> </ul> |
|  <p>This screenshot is similar to the first one, but the 'Show More' button now has a 'Next&gt;&gt;' label next to it. The event log still shows 10 items, and the total count is 79.</p>   |   |
|  <p>This screenshot shows the 'Ready To Arm' screen with an event log showing 1 - 57 items out of a total of 100. The 'Show More' button is labeled 'Next&gt;&gt;'. A dropdown menu is open next to it, showing options: 'All Events', 'System', 'Alarms', 'Troubles', 'Bypasses', 'Open/Close', and 'All Partitions'.</p>   |   |

## Security (Cont'd)

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### How to Send Emergency Messages


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- Emergency messages are optional and may not be available on your system. Ask your system installer if emergency messages are available on your system.
  - The **Emergency** screen cannot be accessed while running a screen diagnostic test or while in the clean screen mode.
- 

An emergency message for fire, panic, or medical can be sent to the central monitoring station from the **Emergency** screen. The **Emergency** screen can be accessed by activating the "PANIC" Icon located on the lower right corner of the screen.

Once the **Emergency** screen is accessed, perform the following to send an emergency message.

| SCREEN   | ACTION   |
|--|--|
|  | On the Emergency screen press and hold (for at least 2 seconds) the associated alarm button for the type of emergency message you want to send ( <b>FIRE</b> , <b>PANIC</b> , or <b>MEDICAL</b> ). You are immediately returned to the screen from which you pressed the "PANIC" Icon. |

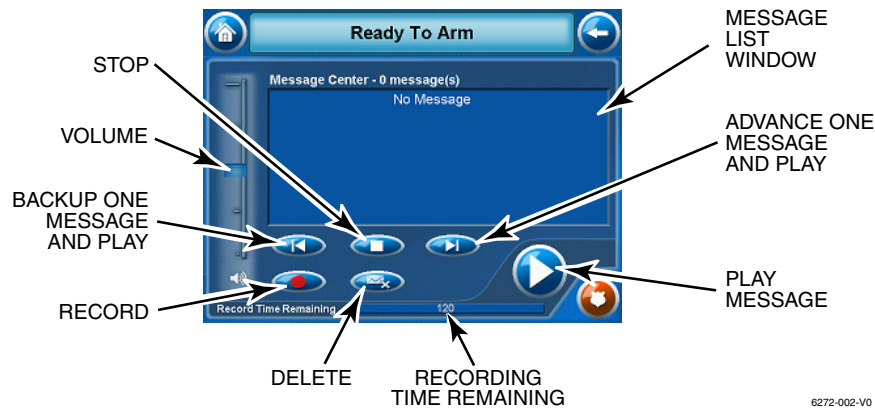
# Voice Messages

## Introduction to Recording and Retrieving Messages

The 6272 Series devices provide the capability of recording voice messages for others on the premises. The number of messages is not limited; however, the total time of all messages added together cannot exceed 120 seconds.

**Note:** The voice messages are stored in the memory of the 6272 and *all messages will be lost* if the 6272 loses power or if it is reset.

Voice messages are recorded and retrieved using the “Message Center” screen. The below illustration identifies the various areas and buttons on the “Message Center” screen.



**Message Center Screen**

## Recording a Voice Message

To record a voice message, do the following:

1. From the "Home" screen, press the **Message** button. The "Message Center" screen is displayed.
2. Press the **Record** button and record your message while staying within approximately one foot of the TouchCenter and speaking at a normal voice volume. As you are recording your message, the remaining time counter counts down to indicate the total remaining time available and a “Recording New Memo...” message is displayed above the message list window.

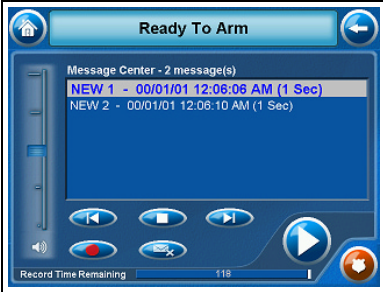
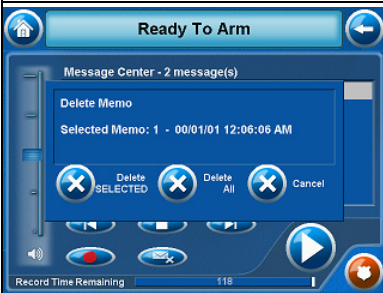

## Voice Messages (Cont'd)

3. Press the **Stop** button when you are done recording the message. The message indicator will be flashing and the message will be listed in the message list window.
4. To record additional messages, repeat steps 2 and 3 above or to exit, press the **BACK** or **HOME** button and the “Home” screen will be displayed.

### Retrieving and Deleting a Voice Message

To retrieve a voice message, do the following:

1. From the "Home" screen, press the MESSAGE button. The "Message Center" screen is displayed.

| SCREEN  | ACTION   |
|---|--|
|   | <ol style="list-style-type: none"> <li>2. Select the message you wish to listen to by touching it in the message list and then pressing the <b>Play Message</b> button. As the message is being played, a “Play (x): Voice Memo...” message is displayed above the message list window. When the end of the message is reached, the playback will stop.</li> </ol>   |
|  | <ol style="list-style-type: none"> <li>3. To listen to the next message, press the <b>Advance One Message and Play</b> button.</li> </ol> <p><b>Note:</b> At any time you may highlight a message you want to listen to and press the <b>Play Message</b> button as described in step 2 above.</p>   |
|  | <ol style="list-style-type: none"> <li>4. If you wish to delete messages, press the <b>Delete</b> button. The “Delete Memo” screen will be displayed. You can press the <b>Del Selected</b> button to delete only the currently selected message and return to the “Message Center” screen, <b>Del All</b> button to delete all messages and return to the “Message Center” screen, or the <b>Cancel</b> button to return to the “Message Center” screen without deleting any messages.</li> <li>5. To exit, press the <b>BACK</b> or <b>HOME</b> button and the “Home” screen will be displayed.</li> </ol> |

# Setup

## Setup

Setup allows you to make changes to the way your TouchCenter is operating. The options that can be changed are:


- Adjust the touch screen brightness
- Adjust the TouchCenter sounder volume

You may access the **Display & Audio Setup**, **System Setup** (if enabled by your system installer), and **Slideshow Setup** from the "Setup" screen by pressing the corresponding button.

## How to Access Setup

Access the "Setup" features as follows:

1. From the "Home" screen, press the **Setup** button. The "Setup" screen is displayed.

| SCREEN  | ACTION  |
|---|---|
|  | 2. Adjust the TouchCenter options as described in the paragraphs that follow. |



## ***Setup (Cont'd)***

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### **Adjust the Brightness**

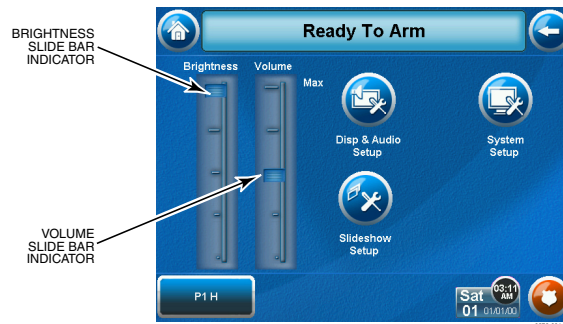
You may adjust the brightness settings by pressing your finger on the slide bar associated with the "Brightness" scale and doing the following:

To increase the brightness, move the slide bar above the current brightness setting.

To decrease the brightness, move the slide bar below the current brightness setting.

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If you have made any changes in the brightness settings, when you exit this screen a Settings Changed! pop-up window is displayed asking "Remember New Settings?" Select Yes to save the change or No to discard the change.



### ***Brightness and Volume Controls***

### **Adjust the Volume**

You may adjust the sounder volume by pressing your finger on the slide bar associated with the "Volume" scale and doing the following:

To increase the volume, move the slide bar above the current volume setting.

To decrease the volume, move the slide bar below the current volume setting.

If you have made any changes in the contrast settings, when you exit this screen Settings Changed! pop-up window is displayed asking "Remember New Settings?" Select Yes to save the change or No to discard the change.



**Disp & Audio Setup**


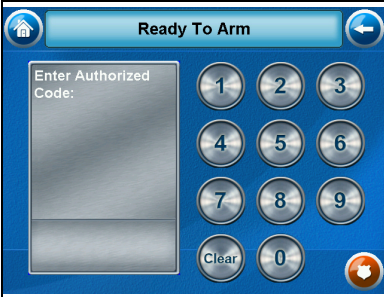
**Operating Modes**

Operating modes allows you to turn the TouchCenter chime mode on or off. Additionally, you may also turn the voice mode on or off. The operating modes provide the following features:


- Chime Mode – When selected, a request is sent to the alarm panel requesting that the panel chime the TouchCenter whenever a change in zone status occurs.
- Voice Mode – When selected, a request is sent to the alarm panel requesting that the panel initiate TouchCenter voice annunciation whenever a change in system status occurs such as Armed, Disarmed, or Alarms.
- Voice Chime – The chime mode and voice mode are in effect with the chime followed by voice annunciation.

Access the "Display and Audio Setup" screen as follows:

1. From the "Home" screen, press the **Setup** button.

| SCREEN  | ACTION  |
|---|---|
|  | <ol style="list-style-type: none"> <li>1. The "Setup" screen is displayed.</li> <li>2. Press the <b>Disp&amp;Audio Setup</b> button. If enabled, the "User Authorization" screen is displayed with the instructions <b>"Enter Authorized Code"</b></li> </ol>   |
|  | <ol style="list-style-type: none"> <li>3. Enter your "Authorized Code". The "Display and Audio Setup" screen is displayed.</li> <li>4. Touch the Chime Mode button to turn the Chime Mode on or off. A checkmark appears in the button when the Chime Mode is "ON". Note that it may take a few seconds for the Chime Mode to take effect.</li> </ol> |

## Setup (cont'd)


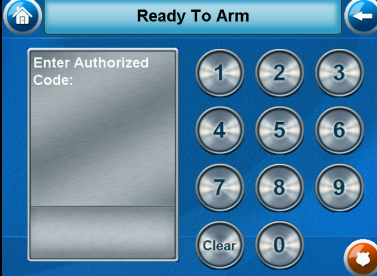
| SCREEN  | ACTION  |
|---|---|
|  <p>The screenshot shows the 'Ready To Arm' screen. Under 'Operating Modes', 'Voice Mode' is selected with a checkmark. Other options include 'Chime Mode' and 'Voice Chime'. The 'Languages' section lists English (selected), Español EU, Español Latino, Français, Canada, Português, and Italiano. There are also settings for 'Backlight Off After' (NEVER), 'To Homepage After' (NEVER), and 'Auto Slideshow After' (5 Min). Buttons for 'CLEAN SCREEN', 'Home Setup', and 'RESET Home Setup' are at the bottom.</p> | <p>5. Touch the Voice Mode button to turn the Voice Mode on or off. A checkmark appears in the button when the Voice Mode is "ON". Note that if the Chime Mode and Voice Mode are both selected, the Voice Chime button will automatically be selected.</p> <p>Press the "HOME" or "BACK" button after making your selection. When the TouchCenter exits the "Operating Modes" screen, your selection is saved.</p> |

### Language Selection


The TouchCenter allows you to select from six different languages, (English, French Canadian, Italian, Portuguese, South American Spanish and European Spanish) with the default being English.

Set the "Language Selection" feature as follows:

1. From the "Home" screen, press the **Setup** button. The "Setup" screen is displayed.




| SCREEN   | ACTION   |
|--|--|
|  <p>The screenshot shows the 'Ready To Arm' screen with 'Disp &amp; Audio Setup' and 'System Setup' buttons highlighted. There are also sliders for 'Brightness' and 'Volume', and a 'Slideshow Setup' button. The status bar at the bottom shows 'P1H', 'Sat 01', and '03:11'.</p> | <p>2. Press the <b>Disp&amp;Audio Setup</b> button. The "Display and Audio Setup" screen is displayed.</p> <p>If enabled, the "User Authorization" screen is displayed with the instructions "<b>Enter Authorized Code</b>".</p> |
|  <p>The screenshot shows the 'Enter Authorized Code' screen. It features a numeric keypad with buttons for digits 1-9, 0, and a 'Clear' button. The text 'Enter Authorized Code:' is displayed on the left.</p>   | <p>4. Enter your "Authorized Code". The "Display and Audio Setup" screen is displayed.</p>   |

## Setup (Cont'd)


| SCREEN  | ACTION  |
|---|---|
|  | <p>5. To select a specified language, choose English, French Canadian, Portuguese, South American Spanish, European Spanish and Italian). Once the language is selected, the keypad will revert back to "Home" screen with the selected language applied.</p> |

### Backlight Off Activation Time

When the TouchCenter is left idle, it will automatically turn the backlight off after the selected backlight off time has expired (unless "Never" option is selected). To select the screen backlight time, do the following:

| SCREEN  | ACTION  |
|---|---|
|  | <p>1. On the "Display and Audio Setup" screen, press the <b>Backlight Off After:</b> "arrow" button. A drop-down list displaying the time period options is displayed.</p>  |
|  | <p>2. Select the time period option you want by pressing it. The drop-down list closes automatically and the selection is displayed.</p> <p><b>Note:</b> Additional time intervals can be viewed by using the up/down "arrows" to select the time period options.</p> |
|  | <p>3. Press either the "Home", "Back," "Home Setup" or "RESET Home Setup" buttons. A <b>Settings Changed!</b> pop-up window is displayed asking "<b>Remember New Settings?</b>" Select <b>Yes</b> to save the change or <b>No</b> to discard the change.</p>          |

## Setup (cont'd)

| SCREEN  | ACTION  |
|---|---|
|  | <p>When the update is complete, depending on which selection you made, ("Home", "Back," "Home Setup" or "RESET Home Setup") the TouchCenter will go to it's respective selected screen.</p> |


### Homepage After Time

When the TouchCenter is left idle, it will automatically return to the "Home" screen after the selected To Homepage After time has expired (unless "Never" option is selected).





This option is only available if the EN50131 display option is not enabled by the installer.

To select the To Homepage After Time, do the following:


| SCREEN  | ACTION   |
|---|--|
|  | <ol style="list-style-type: none"> <li>1. On the "Display and Audio Setup" screen, press the <b>To Homepage After</b> "arrow" button. A drop-down list displaying the time period options is displayed.</li> </ol> |

## Setup (Cont'd)



| SCREEN   | ACTION   |
|--|--|
|   | <p>2. Select the time period option you want by pressing it. The drop-down list closes automatically and the selection is displayed.</p>   |
|  | <p>3. Press either the "Home", "Back," "Home Setup" or "RESET Home Setup" button. A <b>Settings Changed!</b> pop-up window is displayed asking <b>"Remember New Settings?"</b> Select <b>Yes</b> to save the change or <b>No</b> to discard the change.</p> <p>When the update is complete, depending on which selection you made, ("Home", "Back," "Home Setup" or "RESET Home Setup") the TouchCenter will go to its respective selected screen.</p> |

### Auto Slide Show After Time

When the TouchCenter is left idle, and the Auto Slide Show After Time is enabled the TouchCenter will begin the slide show. To select the Auto Slide Show After Time, do the following:

| SCREEN  | ACTION   |
|---|--|
|  | <p>1. On the "Display and Audio Setup" screen, press <b>Auto Slide Show After</b> "arrow" button. A drop-down list displaying the time intervals is displayed.</p> |

## Setup (cont'd)

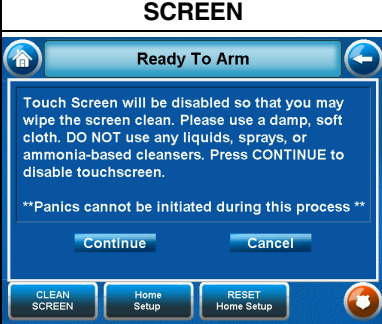
| SCREEN   | ACTION   |
|--|--|
|   | <p>2. Select the time interval you want by pressing it. The drop-down list closes automatically and the selection is displayed.</p> <p><b>Note:</b> Additional time intervals can be viewed by using the up/down "arrows" to select the time period options.</p>   |
|  | <p>3. Press either the "Home", "Back," "Home Setup" or "RESET Home Setup" button. A <b>Settings Changed!</b> pop-up window is displayed asking <b>"Remember New Settings?"</b> Select <b>Yes</b> to save the change or <b>No</b> to discard the change.</p> <p>When the update is complete, depending on which selection you made, ("Home", "Back," "Home Setup" or "RESET Home Setup") the TouchCenter will go to its respective selected screen.</p> |

## Clean Screen

With the exception of normal cleaning, the TouchCenter is maintenance free.

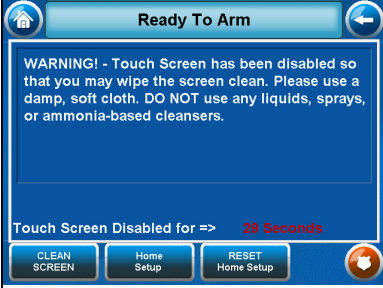
Clean the TouchCenter as follows:

1. From the "Home" screen, press the **Setup** button. The "Setup" screen is displayed.

| SCREEN  | ACTION  |
|---|---|
|  | <ol style="list-style-type: none"> <li>2. Press the <b>Disp&amp;Audio</b> button. The "Display and Audio Setup" screen is displayed.</li> <li>3. Press the <b>CLEAN SCREEN</b> button.</li> </ol> <p>A pop-up window display <b>"Touch Screen will be disabled so that you may wipe the screen clean. Please use a damp, soft cloth. DO NOT use any liquids, sprays, or ammonia-based cleaners. Press CONTINUE to disable</b></p> |



## Setup (Cont'd)

| SCREEN  | ACTION   |
|---|--|
|  | <p><b>touchscreen."</b></p> <p>When the "Continue" button is pressed the message "<b>Touch Screen Disabled for =30 Seconds</b>" is displayed. During these 30 seconds the touch screen should be wiped clean of fingerprints using a mild soap solution and a soft cloth. When the counter reaches zero, the window automatically closes and the touch screen is active.</p> |

**IMPORTANT:** Do not use an abrasive cleaning agent or abrasive cloth when cleaning the TouchCenter or damage to the touch screen may occur.





The **Emergency** screen cannot be accessed while running in the clean screen mode.


### Home Setup Button Layout

Change the location of the buttons on the display screen as follows:

1. From the "Home" screen, press the **Setup** button. The "Setup" screen is displayed.

| SCREEN  | ACTION  |
|---|---|
|  | <p>2. Press the <b>Disp&amp;Audio</b> button. The "Display and Audio Setup" screen is displayed.</p> <p>3. Press the "Home Setup" button. The user has the ability to relocate the "Lighting", "Security", and/or "Message" button.</p> |
|  | <p>4. Select the button you want to move; the button will disappear momentarily. Select the desired location by touching that area on the screen where you want the button to appear.</p>   |

## Setup (cont'd)

| SCREEN  | ACTION  |
|---|---|
|  | <p>5. When completed, press either the "Home", or "Back" button. A <b>Settings Changed!</b> pop-up window is displayed asking "<b>Remember New Settings?</b>" Select <b>Yes</b> to save the change or <b>No</b> to discard the change.</p> <p>After selecting Yes or No, the TouchCenter will revert back to the either Home screen or Display and Audio Setup screen, depending on the selection made in Step 4.</p> |


### Routine Care

- Treat the components of your security system as you would any other electrical equipment. Do not slam sensor-protected doors or windows.
- Keep dust from accumulating on the keypad and all protective sensors, particularly on motion sensors and smoke detectors.
- The keypad case and sensors should be carefully dusted with a dry soft cloth. **Do not spray water or any other fluid on the units.**

### Reset Home Setup Button Layout


To set the buttons on the Home Screen back to factory default, do the following

1. From the "Home" screen, press the **Setup** button. The "Setup" screen is displayed.

| SCREEN  | ACTION  |
|---|---|
|  | <ol style="list-style-type: none"> <li>2. Press the <b>Disp&amp;Audio</b> button. The "Display and Audio Setup" screen is displayed.</li> <li>3. Press the <b>RESET Home Setup</b> button.</li> </ol> |



## Setup (Cont'd)

| SCREEN  | ACTION  |
|---|---|
|  | <p>4. A "<b>Reset the Homescreen Setup</b>" pop-up window is displayed prompting the user to select <b>Yes</b> or <b>No</b>.<br/>Press <b>Yes</b> to reset the button locations.<br/>Press <b>No</b> to have the button layout remain in the default locations.</p> |



### Slide Show Setup

The 6272 Keypad offers a Slide Show Feature. How to customize these features will be described in this section.

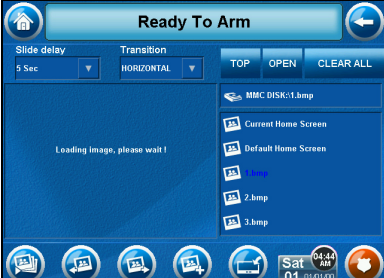







If the MMC/SD card is removed or the keypad is reset at any time, the user will need to reselect images to be displayed in the slide show.

To set up the Slide Show, press the **Setup** button on the "Home" screen and do the following:

| SCREEN  | ACTION  |
|---|---|
|  | <p>1. Press the <b>Slideshow Setup</b> button. The "Slideshow Setup" screen is displayed.<br/>2. Insert your personal media card. The first image will be displayed and a list of stored images will appear on the screen.</p>  |
|  | <p>3. To view larger images and/or open directories, select from the list of stored images and press <b>OPEN</b>.<br/>4. Press the <b>TOP</b> button to move up one one level in the directory.<br/>5. Press the <b>Add/Remove</b> button to select an image.<br/>6. Press the <b>CLEAR ALL</b> button to remove all user selected images from slide show.<br/>7. Select the time interval that you want to</p> |

## Setup (cont'd)

| SCREEN  | ACTION  |
|---|---|
|  | <p>allow between each photo being viewed by touching the <b>Slide Delay</b> arrow and select from the drop-down menu (5, 10, 15, or 20 secs).</p> <p>8. Select the type of viewing transition desired by touching the <b>Transition</b> arrow and select from (Standard, Horizontal, Vertical or Blind Effects).<br/>The following icons are displayed on the "Slideshow Setup" screen:</p> |
|   |  Preview   |
|   |  Previous image  |
|   |  Next image  |
|   |  Add/Remove image from slide show  |
|   |  Set image to home screen wallpaper  |
|   | <p>9. To exit the "Slideshow" screen press the "Home" or "Back" button.<br/><b>NOTE:</b> When viewing the Slide Show, to exit this feature at any time and resume keypad operation, press anywhere on the screen.</p>   |

### **User Setup**

Each user must be assigned a name with a corresponding 4-digit user code in order to gain access to various features and functions. The TouchCenter can hold the identity for 10 Users in its memory. If additional Users are needed, define the additional Users using the Console Emulation Mode.

Users for the system are programmed in a central user setup location that provides the specific questions for authorization levels assigned to different users. You may want these users to be the same, but there are situations in which you may want a user to have limited capabilities. These capabilities are defined by the Authority Level assigned each user.

### **Authority Levels**


Authority levels define the system functions a particular user can perform. Depending on the authority assigned to you, there are certain system functions you may be prohibited from performing. The following information describes the authority levels that can be assigned through the TouchCenter and provides the equivalent authority level name that you will find if you are reading your alarm system manuals. The authority levels that can be assigned through the TouchCenter are as follows:

| <b>Touch-Center Authority Level</b> | <b>Functions</b>   | <b>Equivalent System Name</b> |                           |
|-------------------------------------|--|-------------------------------|---------------------------|
|                                     |  | <b>Residential Systems</b>    | <b>Commercial Systems</b> |
| Master                              | Can perform all security functions, add/delete users in assigned partition, program scheduled events, and change partition master code   | Partition Master              | Level 1 Master            |
| Normal                              | Perform security functions (arm, disarm)   | Standard User                 | Level 3 Operator A        |
| Guest                               | Can arm the system in assigned partitions, but cannot disarm the system unless the system was armed with this code.<br><b>Note:</b> Do not assign this level if Quick Arm is enabled in your system. | Guest                         | Level 4 Operator B        |
| No Access                           | Used to restrict access from a partition.  | N/A                           | N/A                       |

## Setup (cont'd)


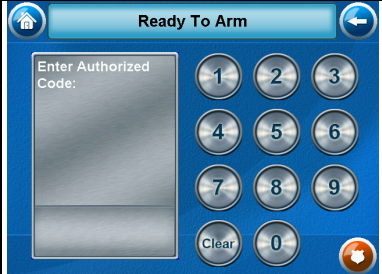
Access User Setup as follows:

1. From the "Home" screen, press the **Setup** button. The "Setup" screen is displayed.


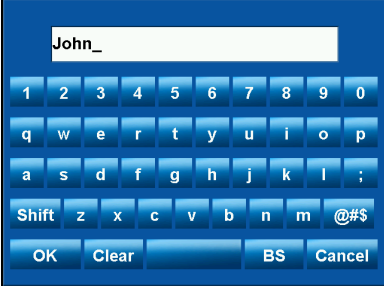

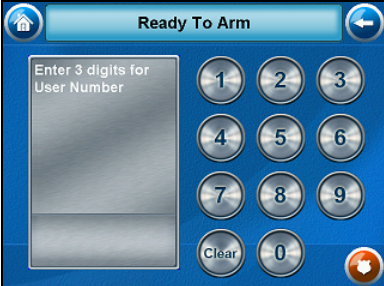
| SCREEN  | ACTION  |
|---|---|
|  | <ol style="list-style-type: none"> <li>2. Press the <b>System Setup</b> button. The "System Setup" screen is displayed.</li> <li>3. Press the <b>USER SETUP</b> button on the "System Setup" screen. The "User Setup" screen is displayed.</li> </ol> |

## How to Add a User




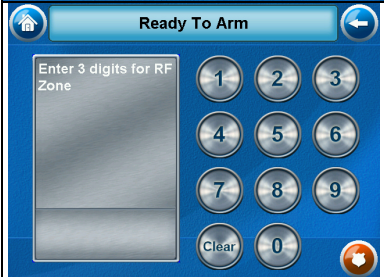
Add a user as follows:

| SCREEN  | ACTION   |
|---|--|
|  | <ol style="list-style-type: none"> <li>1. To add a user, press the <b>ADD USER</b> button. The "User Authorization" screen is displayed with the instructions <b>"Enter Authorized Code"</b>.</li> </ol>   |
|  | <ol style="list-style-type: none"> <li>2. Enter your Authorized code. The "User Options" screen is displayed.           <p><b>Note:</b> The authorized code for adding users is dependent upon the system you have. Check with your system installer to determine who can add users.</p> </li> </ol> |


## Setup (cont'd)

| SCREEN  | ACTION   |
|---|--|
|    | <p>3. Touch the box next to <b>Enter User Name</b>. The <b>Enter Data</b> keyboard screen is displayed.</p>  |
|   | <p>4. Type in the user name (6 characters max. with no spaces between characters) and press the <b>OK</b> button.</p> <p><b>Notes:</b></p> <ul style="list-style-type: none"> <li>• Use the <b>Shift</b> button for capital letters.</li> <li>• Use the <b>BS</b> (Backspace) button to make corrections.</li> <li>• The <b>@#\$</b> button is not available for use at this time. These characters cannot be saved to the control panel.</li> </ul> |
|  | <p>Select the partitions, access level, and enter a user number for this user.</p> <p>If assigning this user to wireless key, enter one of the zone numbers of the keyfob (the wireless key must be programmed first before it can be assigned to a user).</p> <p>5. Touch the box next to <b>User Number</b>.</p>   |
|  | <p>The "User Authorization" screen is displayed with the instructions "<b>Enter 3 Digits</b>".</p>   |

## Setup (cont'd)


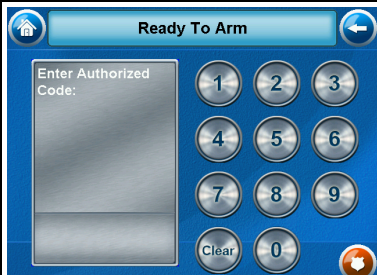
| SCREEN  | ACTION   |
|---|--|
|    | <p>6. Touch the box next to <b>Enter User Code</b>. The "User Authorization" screen is displayed with the instructions "Enter 4 Digits".</p>   |
|   | <p>7. Enter the 4-digit User Code for this user.</p>   |
|  | <p>The "User Options" screen is displayed with the user's name, number and code displayed.</p> <p>8. Touch the box next to <b>RF Button Zone</b>. The "User Authorization" screen is displayed with the instructions "Enter 3 Digits".</p> |
|  | <p>9. Enter the 3-digit RF Button Zone for this user. The "User Options" screen is displayed.</p>  |

## Setup (cont'd)

| SCREEN  | ACTION  |
|---|---|
|  | <p>10. Press the <b>Save</b> button. The system will save the configuration. When the save is complete, the <b>User Setup</b> screen is displayed with the new user's name shown.</p> |


### How to Delete a User

Delete a User as follows:

| SCREEN  | ACTION   |
|---|--|
|   | <p>Three selections are available: add a user, edit a user, or delete a user.</p> <p>1. To delete a user, touch the circle next to the user to be deleted and press the <b>DELETE USER</b> button. The "User Authorization" screen is displayed with the instructions "<b>Enter Authorized Code</b>".</p>                              |
|  | <p>2. Enter your Authorized code. The <b>Confirm Delete</b> screen is displayed.</p> <p><b>Note:</b> The authorized code for deleting, adding, and editing users is dependent upon the alarm panel you are interfacing with. Check your alarm panel Installation and Setup Guide to determine who can delete, add, and edit users.</p> |





## Setup (cont'd)

| SCREEN  | ACTION   |
|---|--|
|  | <p>3. Press the appropriate button. The <b>User Setup</b> screen is displayed.</p> |

## How to Edit a User


**Note:** You cannot edit a User's name or User number. To modify a User name or User number, you must delete the User and re-enter User.

Edit a user as follows:

| SCREEN  | ACTION   |
|---|--|
|  | <p>Three selections are available: add a user, edit a user, or delete a user.</p> <p>1. To edit a user, touch the circle next to the user to be edited and press the <b>EDIT USER</b> button. The "User Authorization" screen is displayed with the instructions "<b>Enter Authorized Code</b>".</p> |
|  | <p>2. Enter your Authorized code. The "User Options" screen is displayed.</p> <p><b>Note:</b> The authorized code for editing users is dependent upon the system you have. Check with your system installer to determine who can edit users.</p>   |



## Setup (cont'd)

| SCREEN  | ACTION  |
|---|---|
|  | <p>3. Select the options needed for this user and press the <b>SAVE</b> button. The configuration changes are saved and you are returned to the <b>User Setup</b> screen.</p> |

### Safe Mode

In the rare event that the TouchCenter cannot successfully communicate in its graphic mode with the control panel, the Safe Mode is a backup mode that ensures that you can communicate with your system.

In this mode, the TouchCenter operates much like a standard non-graphic keypad so that you can control your system until the problem is corrected.

If this situation occurs, the TouchCenter presents you with a message of “Problems detected. Start Keypad in Safe Mode?” and requests a “Yes” or “No” response. If you answer with “Yes”, the TouchCenter will go into the Safe Mode. If you answer with “No”, the TouchCenter will try communicating with the panel again. After 3 consecutive times of receiving no response, the TouchCenter will enter the Safe Mode automatically.

**Note:** Use care when providing the “Yes” or “No” response. Touching the screen outside the prescribed area may cause the background to come to the front. If this occurs, the Yes/No message that disappeared will time out in 30 seconds even though it is not visible. Then the keypad will reset into the Normal Mode (or Safe Mode if this is the third time that the warning message appeared).

While in the Safe Mode, the Home screen will display the Security Button, Panic Button, Message Button, and a message at the bottom of the screen as shown below:

**! SAFE MODE !**

## Setup (cont'd)

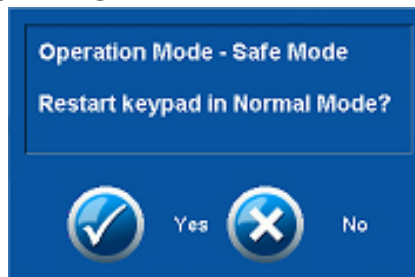
---

Note that this is a limited mode of operation. While in this mode:

- You can use the Security button to access the Console Emulation Mode of operation to try to clear your faults, disarm the system, or enter additional Alpha Keypad commands specified in your panel User Guide. You can perform almost all functions that you can perform from a standard non-graphic alpha keypad.
- You can press the “Panic” key and generate Emergency Messages as defined in the panel's home partition for this TouchCenter.
- The Armed and Ready LEDs on the front of the TouchCenter will indicate the TouchCenter's home partition status. The Message (on models with Voice feature) or Trouble (on models without Voice feature) LED is not active in the Safe Mode.
- The Chime mode will function in the Safe Mode.
- When an alarm occurs in the Safe Mode, it is displayed on the Console mode screen only and will not be shown on the Home screen

To Exit the Safe Mode:

1. Press the ! SAFE MODE ! bar. You will be presented with the following popup message:



2. Select “Yes” to return to the Normal Mode of operation. The TouchCenter will reset and normal operation will return as long as the original conditions that caused the entry into Safe Mode do not still exist.

### Time/Date Setup

You can set the time and date from the **Set Time & Date** screen.

- When the time is set it will be stored in the TouchCenter and sent to the control panel when you press the **Apply** button and answer



## Setup (cont'd)

**Yes** to the following prompt. Additionally, when using the TouchCenter with a residential panel, the panel will download its time into the TouchCenter once an hour after the clock is set.


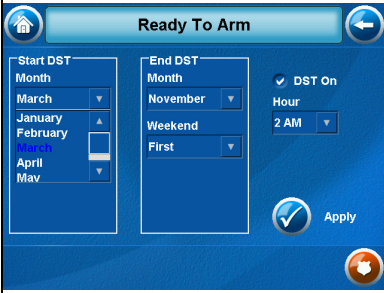
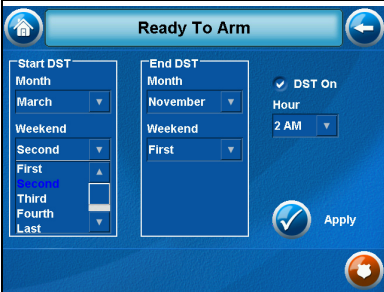
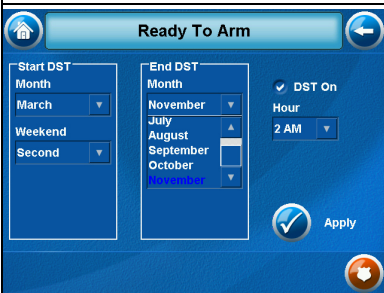
- If **Get Time** is pressed, the TouchCenter will download the time and date from the control panel and exit the Set Time & Date screen. **Note:** This button appears with residential panels only.
- If **DST On** (Daylight Savings Time) is selected, the TouchCenter will adjust for Daylight Savings time at the month, week and time chosen.

### Setting Daylight Savings Time

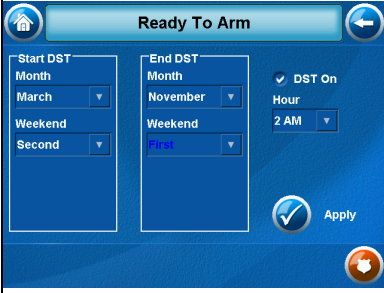
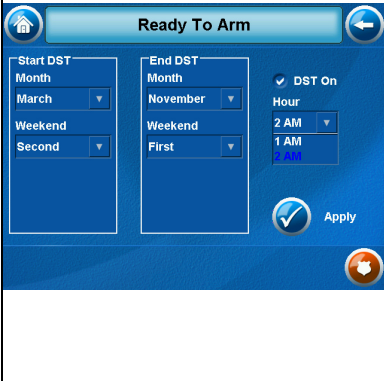
From the "Home" screen press the "**Setup**" button. Press the "System Setup" button and do the following:

| SCREEN  | ACTION   |
|---|--|
|   | 1. From the "System Setup" screen, press the <b>Time/Date Setup</b> button. If enabled, the "User Authorization" screen is displayed with the instructions " <b>Enter Authorized Code</b> ". |
|  | 2. Enter your Authorized Code.   |

## Setup (cont'd)

| SCREEN  | ACTION  |
|---|---|
|    | <p>3. Select if you want Daylight Savings Time to affect your system clock by touching the <b>DST</b> button.</p> <p>The DST screen is displayed.</p>   |
|   | <p>4. On the "Daylight Savings" screen, press the <b>Month</b> "arrow" button in the "Start DST" area of the screen. A drop-down list displaying the Months is displayed.</p> <p>5. Select the month you want by pressing it. The drop-down list closes automatically and the selection is displayed.</p> |
|  | <p>6. On the "Daylight Savings" screen, press the <b>Weekend</b> "arrow" button in the "Start DST" area of the screen. A drop-down list displaying the weeks is displayed.</p> <p>7. Select the week you want by pressing it. The drop-down list closes automatically and the selection is displayed.</p> |
|  | <p>8. On the "Daylight Savings" screen, press the <b>Month</b> "arrow" button in the "End DST" area of the screen. A drop-down list displaying the Months is displayed.</p> <p>9. Select the month you want by pressing it. The drop-down list closes automatically and the selection is displayed.</p>   |


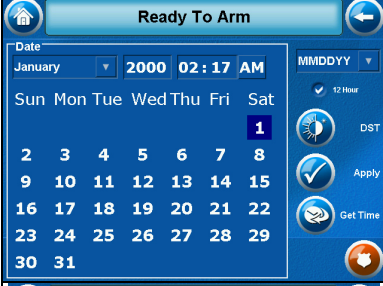
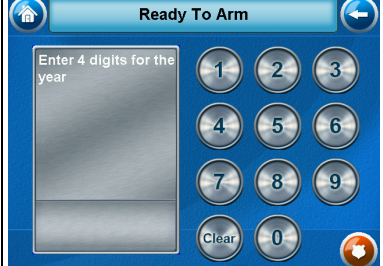

## Setup (cont'd)

| SCREEN   | ACTION  |
|--|---|
|   | <p>10. On the "Daylight Savings" screen, press the <b>Weekend</b> "arrow" button in the "End DST" area of the screen. A drop-down list displaying the weeks is displayed.</p> <p>11. Select the week you want by pressing it. The drop-down list closes automatically and the selection is displayed.</p>   |
|  | <p>12. On the "Daylight Savings" screen, press the "arrow" button to the right of the time (1 AM or 2 AM) on the screen. A drop-down list displaying 1 AM and 2AM is displayed.</p> <p>Make sure "DST" On is checked to enable this feature.</p> <p>13. Select the time you want by pressing it. The drop-down list closes automatically and the selection is displayed.</p> <p>14. Press the <b>APPLY</b> button to save your Daylight Savings Time setup. The "Time and Date screen is displayed.</p> |


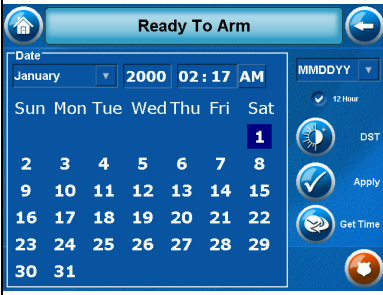
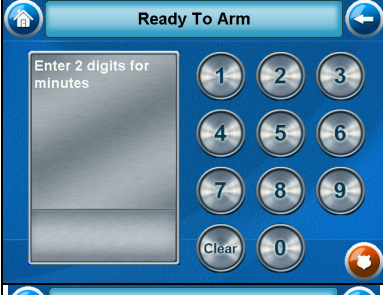

## Setup (Cont'd)

### Setting Current Time and Date

To set the current time, do the following:


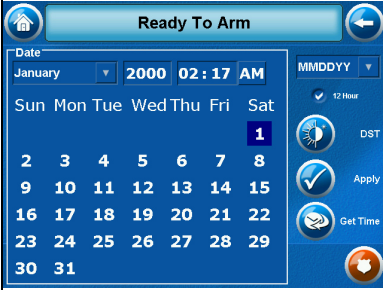

|   |   |
|---|---|
|    | <ol style="list-style-type: none"><li>1. On the "Time and Date" screen, press the <b>Month</b> "arrow" button. A drop-down list displaying the months is displayed.</li><li>2. Select the current month by pressing it. The drop-down list closes automatically and the selection is displayed.</li></ol> |
|   | <ol style="list-style-type: none"><li>3. On the "Time and Date" screen, press the <b>Year</b> that is being displayed. A Year screen is displayed with the instructions to <b>Enter 4 digits for the year</b>.</li></ol>  |
|  | <ol style="list-style-type: none"><li>4. Enter the four digits for the current year. The window closes automatically and the selection is displayed.</li></ol>  |
|  | <ol style="list-style-type: none"><li>5. On the "Time and Date" screen, press the <b>Hour</b> that is being displayed. An hour screen is displayed with the instructions to <b>Enter 2 digits for the hour</b>.</li></ol>   |

## Setup (Cont'd)

|   |  |
|---|--|
|    | <p>6. Enter the two digits for the current hour. The window closes automatically and the selection is displayed.</p>   |
|   | <p>7. On the "Time and Date" screen, press the Minutes that is being displayed. A minute screen is displayed with the instructions to <b>Enter 2 digits for the minutes</b>.</p>   |
|  | <p>8. Enter the two digits for the current minute. The window closes automatically and the selection is displayed.</p>   |
|  | <p>9. Select if it is AM or PM by pressing on the <b>AM</b> or <b>PM</b> display on the screen. Each depression switches the AM/PM display.</p> <p>10. Select the day of the month by touching the proper day in the display. The selected date will be highlighted on the screen.</p> |



## Setup (Cont'd)

|   |   |
|---|---|
|    | <p>11. On the "Time and Date" screen, press the <b>Month/Day/Year</b> "arrow" button. A drop-down list displaying the Month/Day/Year display formats is displayed.</p> <p>12. Select the display format you want by pressing it. The drop-down list closes automatically and the selection is displayed.</p> <p>13. Select if you want a 12-hour or 24-hour format for your time display by touching the circle to the left of the <b>12 Hour</b> display. A check mark in the circle indicates a 12-hour display format.</p> |
|   | <p>14. On the "Time and Date" screen, press the <b>Apply</b> button. A confirmation screen is displayed.</p>  |
|  | <p>15. Press the <b>Yes</b> button to save the time changes in your security system or press the <b>No</b> button to have the changes affect the TouchCenter only.<br/><b>Note:</b> A <b>Yes</b> response is recommended.</p>   |



## ***Glossary***

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The following terms are used throughout the guide.

**Arm/Disarm:** “Armed” simply means that the burglary portion of your system is turned ON and is in a state of readiness. “Disarmed” means that the burglary system is turned OFF, and must be rearmed to become operational. However, even in a “disarmed” state, “emergency”, “carbon monoxide” and “fire” portions of your system are still operational.

**Bypass:** To intentionally leave a specific zone unprotected while the rest of the system is armed.

**Console Emulation:** Console Emulation Mode allows you to use a TouchCenter interface just as you would a regular system keypad. All commands shown in Console Emulation mode can also be executed from a standard alpha keypad.

**Day/Night Zone:** An area of protection whose violation causes a trouble indication during the disarmed (DAY) mode and an alarm during the armed (NIGHT) mode.

**Delay Zone:** An area of protection containing doors most frequently used to enter or exit (typically, a front door, back door, or door from the garage into the building). The delay zone allows sufficient time for authorized entry or exit without causing an alarm. Consult your installer for the entry and exit delay times that have been set for your system during installation and record them on the separate sheet provided in this guide.

**Home Screen:** The screen that is normally displayed on the TouchCenter when entries are not being made. The TouchCenter will return to this screen when the “Home” button is pressed or when an entry is not received for a pre-set period of time.

**Keypad:** This is the device through which you operate your system. It contains graphical buttons. These graphical buttons control the arming or disarming of the system, and perform other functions that were previously described in this manual.

**Lighting Button:** A button on the Home screen that allows you to control lights or other devices if so programmed by your system installer.

## ***Glossary (Cont'd)***

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**Master Code:** A 4-digit code that gives users access to all of the system's functions, including the ability to program other users in the system. See also "User Code."

**Message Button:** A graphical button on the Home screen that allows you to record and retrieve voice messages.

**Night:** An arming mode for the system. Your system installer set the type of arming and the zones armed when using this mode.

**Partition:** An independent group of zones that can be armed and disarmed without affecting other zones or users.

**User Code:** A 4-digit code that gives users access to the system's basic functions. See also "Master Code."

**Zone:** A specific protection point (e.g., door or window).

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